

Reliance™
SHOWER BASES



OWNER'S MANUAL
INSTALLATION GUIDE
Effective December 1, 2013

Installer: this booklet must be given to the product owner. Please note important information below:

Distributor Name, City, State _____

Model # _____

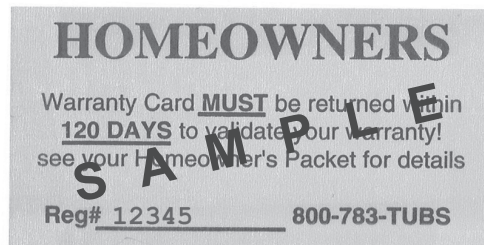
Manufacturer's Date _____

Registration # _____

Reliance™

OWNER'S MANUAL AND INSTALLATION GUIDE

Thank you for choosing a Reliance™ Shower Base. We know it will give you many years of pleasure. The instructions in this booklet will provide you with the information you need to install and care for the product. Our customer service department is available to answer any additional questions you may have pertaining to the installation of your shower base. For assistance, please call 800-783-8827 or email info@reliancebaths.com. For faster service, please have your warranty / registration number ready.



INSTALLER/OWNER BEARS ALL RESPONSIBILITY TO COMPLY WITH ALL STATE AND LOCAL CODES WHEN INSTALLING THIS PRODUCT.

- ⚠ CAUTION:** Do not use harsh abrasives or solvents for cleaning this unit.
- ⚠ WARNING:** Risk of personal injury. Wear appropriate personal protective equipment when installing this product to protect against personal injury.

ATTENTION INSTALLER:

This shower base **MUST** be set using Quickrete #1103 Sand/Topping Mix or equivalent. Failure to properly bed will **VOID** the warranty. Materials such as plaster, sheetrock mud or plain sand are unacceptable and will void the warranty. Water test base for proper drainage prior to installing surrounding materials. Please see installation instructions for full installation guidelines.

SAVE THESE INSTRUCTIONS

SHOWER BASE INSTALLATION INSTRUCTIONS

Important: Read all instructions carefully before beginning installation.

Before Installing: Inspect shower base thoroughly.

- A. Damage from shipping or delivery must be reported to carrier immediately. Do not install damaged shower base. MTI Baths is not responsible for damage occurring during shipping and/or handling.
- B. Factory defect must be reported to factory before base is installed. Defects claimed after installation will be excluded from warranty.
- C. Do not store product in temperatures below 32° Fahrenheit.
- D. Proper drain installation is the responsibility of the installer. MTI does not warrant leaks associated with improper drain installation.

INSTALLATION PROCEDURES

1. Check floor surface for level and proper load support.
2. Mark flange of shower base where it aligns with wall studs, making sure shower base is perfectly level.
3. Pre-drill a minimum of three holes on each side of the shower base flange to align with selected wall studs. Place enough bedding compound (must use Quickrete #1103 Sand / topping Mix or equivalent) to fill void between the bottom of the shower base and floor. Base must be properly bedded or warranty will be void.
4. Work shower base into bedding compound.
5. Ensure shower base is level, both front to back and side to side.
6. Attach shower base to wall studs using the pre-drilled holes in the flange. Start on one front corner, and work your way around the entire base.

DO NOT ATTEMPT TO DRIVE NAILS THROUGH THE INTEGRAL FLANGE!

Note: On some bases, the walls may appear to have a very slight bend or bow. This will correct itself as you make your way around the base, securing it to the wall studs.

7. Complete drain installation. Do not use plumber's putty, as it can yellow acrylic over time and possibly discolor some finishes. MTI recommends clear silicone, as its flexibility can also be a benefit in preventing leakage in the future
8. Allow bedding compound to harden overnight before completing wall installation.

SHOWER BASE CLEANING INSTRUCTIONS

The cross-linked cast acrylic surface of Reliance shower bases is among the glossiest, highest quality surfaces available. Its hard, non-porous surface prevents dirt from accumulating and resists stains better than other materials. With normal use, cast acrylic will retain its beauty with only a minimal amount of care. To maintain the high gloss, elegant look of the cast acrylic surface, follow these simple steps:

Use common household, **non-abrasive** cleaners for most cleaning jobs (for example: a mild dishwashing detergent such as Ivory Liquid). Follow manufacturer's directions and precautions. **Do not use unless the product label specifically states that it is safe for acrylic.** Rinse well and dry with a soft, clean cloth. Be sure to check the product label. Some products, although not containing abrasives, WILL damage the acrylic over time. **Never use any type of "scrubbing bubbles" or aerosol spray cleaners on your acrylic product unless it specifically states that it is safe for use on acrylic!**

Never use abrasive cleansers. If any product feels gritty when rubbed between your fingers, do not use on the acrylic surface or controls as permanent damage will occur.

Do not allow your cast acrylic surface to come into contact with nail polish, nail polish remover, Wintergreen oil, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc.

Remove dust and dry dirt with a soft, damp cloth.

Clean grease, oil, paint or ink stains with isopropyl (rubbing) alcohol. Dry with a clean, soft cloth.

Avoid using razor blades or other sharp objects that might scratch the surface. Small scratches can be removed by applying a thin coat of automotive polishing liquid and buffing lightly with a clean cloth. For deeper scratches, sand the surface lightly with a 400 grit "wet or dry" paper and buff with a fine grit buffing compound.

MTI strongly recommends a professional acrylic repair person for deep scratches or chips.

RELIANCE™ SHOWER BASE WARRANTY

ACRYLIC SHOWER BASES AND SHOWER ENCLOSURES WARRANTY

This warranty is effective for all Reliance™ acrylic shower bases manufactured after January 1, 2013. Reliance shower bases, manufactured by MTI Baths, are warranted to be free from defects in material and workmanship for a period of ONE YEAR from date of purchase to the original purchaser for residential, commercial, rental or multi-family applications. This warranty covers defective parts only. Labor is excluded from warranty. If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removing or reinstalling the shower base, or for costs associated with any adjacent materials. Replacement parts are subject to availability, and may differ from those originally supplied. MTI cannot guarantee that parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims. Proper drain installation is the responsibility of the installer. MTI's warranty does not cover drain leakage.

This warranty excludes:

1. **Any labor charges**, removal or reinstallation expense or freight.
2. Any obligation other than replacement of defective parts, when presented to the selling distributor, together with **proof of purchase**, during the warranty period.
3. Any incidental or consequential damages / losses from any cause such as water damage to carpeting, floors or ceilings resulting from any defective product.
4. Products classified as "accessories."
5. Normal wear and tear, including chips and/or scratches.

This warranty shall be voided by any of the following:

1. Modification.
2. Improper installation, care or maintenance of the product.
3. Use of the product for any purpose or in any manner other than for which it is specifically intended.
4. Improper use or maintenance contrary to the use and care instructions.
5. Failure to water test for operation and leaks prior to final installation.

Return of Warranty Card: The warranty registration card must be filled out by the purchaser within one hundred twenty days from date of purchase and mailed to MTI Baths in order for this warranty to take effect. Warranty registration can also be completed online at mtibaths.com.

This warranty supersedes any and all other warranties, expressed or implied. The foregoing warranties are exclusive and made only to the buyer. No other warranty, whether expressed, implied or statutory, including any warranty of merchantability or fitness for particular purpose shall exist in connection with any of the warranties on behalf of MTI in addition to or different from those herein given, or to assume for MTI any other liability in connection with any of its product except in a written statement which is signed by an officer of MTI expressly and intentionally giving such warranties or expressing such liabilities. Damage occurring to the unit during installation is the responsibility of the installer, and after installation is the responsibility of the owner.

MTI Baths is NOT liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses, labor or material charges or any other costs related to the application of this warranty.

MTI reserves the right to inspect any malfunction or defect on site and determine appropriate course of action.



Manufactured by: MTI Baths, Inc.

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